

The North Carolina National Guard Inspector General Office









INVESTIGATE

TEACH & TRAIN

Our office is located within the JFHQ Military Center, Room 3913, Contact us at (919) 664-6182

BEFORE you tell it to the Inspector General:

Be sure you have a problem, not just a peeve. (Examples of valid concerns are abuse of authority, allegations of injustice, mismanagement, substantial danger to the public health or safety, violations of laws or directives, and waste of funds.)

Give your chain of command a chance to solve the problem. (Your <u>Commander</u> and <u>First</u> Sergeant are your primary channels for resolving complaints.)

Be honest and don't provide misleading information. (IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information.)

Keep in mind that IGs are not policy makers. (If a policy is flawed you can submit proposed change on a DA form 2028.)

Keep in mind that IGs can only recommend, not order a resolution. (Only Commanders can order or direct: the role of the IG is to advise the Commander.)

Remember IGs can only resolve a case on the basis of fact. (Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence.)

Don't expect instant action on your request... Be patient. (Investigations take time, and IGs tend to have heavy workloads.)

Be prepared to take **"NO"** for the answer. (In any case, "Yes" or "no," the IG will explain why.

To complain without fear of reprisal is the right of any Soldier, Civilian, or Family Member seeking IG help. After all, problem solving is one of the IG's primary missions!